

Jackson County  
*Senior Citizen Resource  
Directory*



JACKSON COUNTY

*Department on Aging*

**1715 Lansing Ave., Suite 672  
Jackson, MI 49202-2135  
(517) 788-4364**

**September, 2008**

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## Care or Case Management Services

### **Gatekeeper Program**

**788-4364**

Jackson County Dept on Aging  
1715 Lansing Ave.  
Jackson, MI 49202

Service: Training for community members to identify seniors who may need assistance to remain in their homes safely. Social worker will make home visit to assess situation, evaluate memory and depression symptoms, personal needs, and refer for services as needed.

Fee: none.

Contact: Amy Jehnzen, MSW

### **Long Term Care Choice Transition Program**

**782-6054**

DisAbility Connections  
409 Linden Ave.  
Jackson, MI 49203

Service: Help nursing home resident move to a less restricted living environment, such as a home for aged or their own home/apartment, and arrange in-home support services.

Eligibility: current nursing home resident, and on Medicaid or Medicaid spend-down/deductible.

Contact: Carmon Yeloushan for Jackson resident, or Region II Area Agency on Aging for Jackson, Hillsdale, or Lenawee resident (see next entry.)

### **Region II Area Agency on Aging**

**592-1974**

P.O. Box 189

**(800) 335-7881**

102 N. Main St.

Brooklyn, MI 49230

### **Care Management Program:**

Service: An in-home assessment of senior, completed by a nurse and social worker team, to identify needs and suggest services which can be provided by various community agencies. Periodic follow-up visits are made to evaluate the services and identify new needs.

Eligibility: age 60 or older, and physical or cognitive limitations. Jackson, Hillsdale, or Lenawee county resident. A prescreen by phone is required.

Fee: donation.

(Continued)

**Region II Area Agency on Aging** (continued)

**MI Choice Medicaid Waiver Program: 592-1974**

Service: In-home assessment, by nurse and social worker, of a disabled or elderly person who requires significant assistance to manage every day activities. Program uses Medicaid funds to purchase necessary in-home services for the client, delaying need for nursing home placement.

Eligibility: significant physical or cognitive limitations, plus financial criteria that include income and asset restrictions. Jackson, Hillsdale or Lenawee county resident. A prescreen by phone is required.

Eligibility: age 18 or older and significantly disabled.

Fee: no cost if meet financial criteria.

**MI Choice Nursing Facility Transition Program 592-1974**

Service: offers nursing home residents help in returning to the community, and offers on-going long term care services in the home through the MI Choice Medicaid Waiver Program.

Eligibility: current nursing facility resident with Medicaid.

Contact: Claire Warner, RN or Anita Lindhard, Information and Referral

## **Chore, Housekeeping, and Personal Care**

### **Adult Home Help**

**780-7600**

Department of Human Services  
301 E. Louis Glick Highway  
Jackson, MI 49201

Service: In-home services such as housekeeping, bath help, shopping and errands.  
Eligibility: Client must be a Medicaid recipient, have ADL impairments, plus have their doctor and caseworker document the need for service.  
Cost: no charge if eligibility criteria met.

### **Senior Homemaker Service**

**788-4364**

Jackson County Department on Aging  
1715 Lansing Ave.  
Jackson, MI 49202

Service: Light housekeeping services such as cleaning, dusting, and vacuuming, every two weeks.  
Eligibility: 60 years or older, Jackson resident, physically impaired and low-income targeted.  
Fee: donation.

### **Senior Personal Care Service**

**788-4364**

Jackson County Department on Aging  
1715 Lansing Ave.  
Jackson, MI 49202

Service: Assistance with bathing and grooming, once a week.  
Eligibility: 60 years or older, Jackson resident, physically needing assistance, and low-income targeted.  
Fee: donation.

### **Senior Chore Service**

**788-4364**

Jackson County Department on Aging  
1715 Lansing Ave.  
Jackson, MI 49202

Service: Household safety maintenance, such as installing bathroom grab bars, stair handrails, smoke detectors, snow removal, and lawn mowing.  
Eligibility: 60 years or older, Jackson resident, low-income targeted.  
Fee: donation.

See also "Home Health Care- Private Duty"

## Counseling Services

**Allegiance Out-patient Behavioral Health Services** 788-4730  
**Or 24-hour Access Center and Crisis Intervention** 789-5971

205 N. East Ave.

Jackson, MI 49201

Service: In-patient or outpatient treatment for adults and seniors, including individual therapy, group therapy or day treatment programs.

Hours: 8AM- 5:30 PM

Fee: Medicare, Medicaid, private insurance or private pay.

**Catholic Charities of Jackson** 782-2551

1522 Joy Ave. (Counseling site)

Jackson, MI 49203

Service: Individual and group counseling.

Fee: Medicare with co-pays, HMO Medicaid, most private insurance, or private pay based on a sliding scale.

**CrossRoads Psychotherapy** office: 787-2251  
**David R. Krajewski LMSW, BCD** fax: 787-2879

432 Wildwood Ave.

Jackson, MI 49201

Service: Supportive Psychotherapy, out-patient individual and family treatment.

Fee: Most insurance accepted including Medicare and private pay.

**Dove Counseling** 783-5334

602 W. Michigan Ave.

Jackson, MI 49201

Service: Christian-based counseling for families, children or couples.

Fee: Medicare part B, some Medicaid and private insurances, or private pay based on sliding scale.

**Edinger, Tammy LMSW, ACSW** 782-8055

2301 E Michigan Ave., Suite 108-109

Jackson, MI 49202

Service: counseling service at office or in-home for homebound seniors by master's level social worker.

Fee: Medicare, Medicaid, most insurances, plus sliding scale for co-pays or private pay. continued

**Family Service and Children's Aid**

**787-7920**

330 W. Michigan Ave.

Jackson, MI 49201

Service: Counseling for individuals and families.

Fee: some Medicaid, private insurance or private pay according to sliding scale.

**Geurriero, Susan LMSW, ACSW**

**780-9680**

612 West Michigan Ave.

Jackson, MI 49201

Service: counseling service at office or in-home for homebound seniors by master's level social worker.

Fee: Medicare, some private insurances, and private pay.

**LifeWays and Community Connections**

**789-1200**

1200 N. West Ave.

Crisis Line: 1-800-284-8288

Jackson, MI 49201

Service: LifeWays contracts with local agencies to provide diagnostic and preventative services and treatment for individuals and families with emotional problems, or individuals who are mentally ill or developmentally disabled.

Community Connections is the entry point for service, crisis line open 24 hours/day, and offers crisis intervention, evaluation and referral.

Fee: Medicare, Medicaid, some private insurance or private pay according to sliding scale.

**Mobily Yours**

**784-2627**

602 W. Michigan Ave.

Jackson, MI 49201

Service: in-home or office counseling service for adults by master's level social worker.

Eligibility: any adult.

Fee: most insurances accepted, Medicare plus \$15 co-pay, or private pay, including sliding scale.

Contact: Susan Harness, LMSW, ACSW

## **Counseling Services for Substance Abuse**

**Alcoholics Anonymous** – see “Washington Way Recovery Center” below

**Allegiance Substance Abuse Services** **783-2732**

Formerly Bridgeway Center

323 W. Michigan Ave.

Jackson, MI 49201

Service: Outpatient alcohol and substance abuse counseling.

Fee: Medicare, private insurance or private pay according to sliding scale.

**Veterans Administration Medical Center** **Main #: (269) 966-5600**

5500 Armstrong Rd.

counseling: Ext. 31629

Battle Creek, MI 49016

Service: Substance abuse and psychological counseling for veterans.

Fee: free or income based.

**Veterans Administration Medical Center** **1-800-361-8387**

2215 Fuller Rd.

Ext. 3472

Ann Arbor, MI 48105

Service: Substance abuse and psychological counseling for veterans.

Fee: free or income based.

**Allegiance Addiction Recovery Center** **782-4001**

2424 W. Washington Ave.

Jackson, MI 49201

Service: Inpatient treatment, detoxification, and intensive outpatient treatment. Also have information on Alcohol Anonymous groups.

Fee: Medicare, Medicaid, private insurance or private pay.

## Dental Resources

### Center for Family Health Dental Clinic

784-9385

817 W. High St.

Jackson, MI 49203

Service: provides adults with emergency dental services only (such as dental problems with pain and swelling.) Limited funds do not permit preventive work (cleaning) at this time.

Eligibility: Jackson County resident, emergency symptoms.

Fee: private pay or apply for "Health Pay" plan (sliding scale fees based on income) or Medicaid will cover if medical emergency.

Hours: Adults with emergency symptoms may visit on Tuesdays only, doors open at 7:30 AM. Clients are triaged at 8 AM, and seen as time permits that morning.

### Donated Dental Services (not taking applications for 2008) 1-866-263-4067

P.O. Box 3405

Farmington Hills, MI 48333

Service: Provides extensive dental work (like dentures, root canals, bridges) for low income elderly or disabled clients. No routine dental work like cleaning is available. Treatment provided by *Jackson area dentists* who agree to donate their work for 1 or 2 patients per year. Donations for required lab work appreciated.

Eligibility: senior or permanently disabled individual with low income and assets and no dental coverage. Patient may receive service only once.

Process: Call for application, complete 4 page application, and then wait for appointment with local dentist. Jackson area dentist will evaluate to see if willing to perform care needed.

Fee: none, but donation toward any lab work appreciated.

### Smiles on Wheels

740-5620

Visits Jackson County Dept. on Aging

1715 Lansing Ave. Room 261

Jackson, MI 49202

Service: Dental hygienists provide cleanings and dental X-rays for reduced costs. If further dental **treatment** is needed, they can refer to several local dentists. If income eligibility is met, treatment fees may be reduced and Dept on Aging may assist with treatment costs.

Eligibility: 60 or older for Dept. on Aging location, Michigan resident.

continued

**Smiles on Wheels (continued)**

Fee: Can bill Medicaid, private dental insurance or cash private pay. Fees reduced for singles with income less than \$1500/mo, or couples with income less than \$2000/mo: \$40 cleaning, \$24 for 4 X-rays. Fees for singles with income over \$1500, or couples with income over \$2000/mo: \$70 cleaning, \$35 for 4 X-rays. More extensive cleaning may be required depending on condition of teeth.

Hours: First and third Thursdays and Fridays of each month, 9 AM-3 PM

Contact: contact Betsy Southern at 740-5620 to schedule appointment.

**University of Michigan School of Dentistry**

**1-888-707-2500**

1011 N. University (corner of Fletcher St.)

Ann Arbor, MI 48109

Service: dental students provide routine dentistry like cleaning, crowns, bridges, dentures with work checked by instructors. Therefore, longer appointments and more visits usually needed.

Fees: 1/3 less cost than private dentists. Initial appointment with x-rays \$71, then second evaluation visit \$40. Treatment fees: cleaning \$46, crowns \$400-500, dentures \$1000 complete set.

Contact: Appointments required; call main office to schedule.

## **Diagnosis and Evaluation**

### **Allegiance Express Care Central**

**788-6760**

110 N. Elm St.

Jackson, MI 49201

Service: Walk-in clinic for non-life threatening medical conditions.

Hours: 7 days per week, 8 AM-10 PM.

Fees: Medicare, Medicaid, private insurance

### **Allegiance Health (formerly W.A. Foote Hospital)**

**788-4800**

205 N. East Ave.

Jackson, MI 49201

Service: general medical/surgical hospital.

### **Allegiance Health Home Lab Draws**

**789-5964**

205 N. East Ave.

Jackson, MI 49201

Service: Phlebotomist draws lab work in client's home.

Eligibility: Homebound, 2-day notice, no STAT labs. Serves general city-area locations, not far out-county sites. Mondays-Fridays.

Fee: Medicare and some insurances cover.

Contact: Joe Ritter.

### **Allegiance Hearing Center**

**787-1468**

1111 Tenyck, Suite 200

Jackson, MI 49201

Service: Non-profit hearing diagnostic center and hearing aid provider, plus has show room of assistive listening devices. Also does balance testing.

Fee: Medicare, Medicaid, private insurance or private pay.

### **Allegiance Senior Health Center**

**787-6001**

813 W. Michigan Ave.

Jackson, MI 49202

Service: Series of three visits for comprehensive evaluation of senior by nurse practitioner and physician, including physical and cognitive assessments, vision and hearing screenings if indicated, medication review and nutritional assessment, etc. Recommendations and assistance with referrals are offered.

Eligibility: doctor's referral if possible, senior citizens targeted.

Fee: Medicare and private insurance accepted.

**Center for Family Health** **784-9356**  
2200 Springport Rd.  
Jackson, MI 49202  
Service: family practice, internal medicine, obstetrics-gynecology,  
pediatrics, and the Breast-Cervical Cancer Control Program (free screening  
for women 40-64 years old and meeting income guidelines.)  
Fee: Medicare, Medicaid, private insurance, and non-insured accepted  
through “Health Pay” plan of sliding scale.

**Center for Family Health- Interfaith Clinic** **787-5970**  
308 W. Franklin  
Jackson, MI 49202  
Service: Evaluation by Physician’s Assistant.  
Eligibility: anyone in need of health care.  
Fee: Medicare, Medicaid, private insurance, and non-insured accepted  
through “Health Pay” plan of sliding scale.  
Hours: Mondays - Fridays, 8AM- 4PM; call for same day appointment.

**Jackson County Department on Aging** **788-4364**  
**(in collaboration with LifeWays)**  
1715 Lansing Ave.  
Jackson, MI 49202  
Service: **Depression screening**, education on options, and assistance with  
referrals if depression identified. Eligibility: 60 years or older, Jackson or  
Hillsdale resident.  
Fee: free.  
Service: **Memory screening** for those individuals experiencing unusual  
memory loss, such as problems with language, difficulty with tasks, or  
personality changes. Social worker can make home visit for evaluation.  
Eligibility: 60 or older, Jackson or Hillsdale resident.  
Fee: free.

**Medplus After Hours Clinics**  
**West:** 875 Laurence Ave. **787-0544**  
Jackson, MI 49202  
Hours: Monday through Friday, 5:00 PM –10 PM  
Saturday and Sunday, 10 AM-10 PM  
**South:** 212 S. Main St. **592-6047**  
Brooklyn, MI 49230  
Hours: Monday through Friday, 5:00-10PM  
Sat- Sun 10-8 PM  
Service: Walk-in clinics for non-life threatening medical conditions.

**Neuropsychology Dept. of Allegiance Health**

**788-4948**

205 N. East Ave.

Jackson, MI 49201

Service: neuropsychological testing for memory impairments, cognitive function, dementia, or depression symptoms. Neuropsychologist evaluates and can refer for treatment or counseling if needed.

Fee: Medicare, Medicaid, private insurance or private pay.

**Project Access**

**211**

Community Connections

or 789-1211 from cell phones

1200 N. West Ave.

Jackson, MI 49202

Service: medical care from a primary doctor, diagnostic tests, and prescriptions for uninsured low-income Jackson residents.

Eligibility: adults only, Jackson resident, US citizen, no medical benefits, and income 150% Federal Poverty level or less.

Fee: sliding scale based on income.

Contact: 211 for enrollment procedure. Proof of residency and income must be provided, followed by enrollment interview. Then client is assigned to a primary care doctor. Recertification needed every 6 months.

**St. Luke's Clinic**

**783-1117**

132 Seymour Ave.

Jackson, MI 49202

Service: Medical care and prescriptions for clients without health insurance.

Fee: donation basis.

Hours: Monday and Wednesday mornings 7:30-10:30, Tuesdays and Thursday evenings, 6-8 PM. Call and leave message for appointment.

**Turner Geriatric Center Clinics**

**toll free: 1-877-865-2167**

University of Michigan

**or 1-734-764-6831**

4260 Plymouth Rd.

Ann Arbor, MI 48109

Service: numerous geriatric specialty clinics, such as Cognitive, Endocrinology, Motion and Balance, Primary Care, Rheumatology, and Social Work clinics.

Eligibility: 60 or older for primary care, younger allowed for other clinics.

Fee: Medicare, Medicaid, private insurance or private pay.

Hours: 8 AM-5 PM

**Veterans Health Care Clinic  
(Community Based Outpatient Clinic or “CBOC”)**

**782-7415**

400 Hinckley Blvd.  
Jackson, MI 49203

Service: Local clinic for veterans that provides general practice services and prescription medicine coverage. For specialty services like cardiac or pulmonary conditions, Ann Arbor clinics are available. Must enroll in Veterans Health System before appointment with doctor, but enrollment forms can be filed at Jackson clinic. Once enrolled, first appointment as well as follow-up appointments may be with Jackson CBOC’s doctor.

Fee: \$15co-pay for most veterans (\$50 for the specialty clinics.)

Hours: Mon- Thursday, 7:30-4:30  
Friday 7:30-12 noon

**Visiting Physicians Services:**

**Visiting Physicians Association**

**1-888-742-0298**

2755 Carpenter Rd, Suite S-1  
Ann Arbor, MI 48108

Service: provides comprehensive medical evaluation and treatment to homebound patients in their home. Physicians and portable diagnostic equipment are available. Serves the Jackson county area.

Fee: Medicare, Medicaid, and supplemental insurances.

**Healthland Professional Services**

**1-517-629-9551**

1302 N. Eaton St  
Albion, MI 49224

Service: provides comprehensive medical evaluation and treatment to homebound patients in their home. Physicians and portable diagnostic equipment are available. Serves the Jackson county area.

Fee: Medicare, Medicaid, and supplemental insurances.

## **Driver Safety or Rehabilitation Resources**

### **A&A Driving School**

**734-422-3000**

28911 Seven Mile Rd.  
Livonia, MI 48152

Service: Occupational therapist meets with physically impaired client for evaluation of needs and car modifications, and trains client in use of equipment.

Cost: Private pay, call for price. Health insurance does not cover.

### **AARP Driver Safety Program**

**780-9846**

Meets at Dept. on Aging  
1715 Lansing Ave.  
Jackson, MI 49202

Service: Defensive driving class for seniors age 50 years or older. Curriculum shows how aging affects driving, offers compensating techniques, reviews driving rules and emphasizes defensive driving practices. A shorter refresher course is also available. (AARP membership not necessary.)

Contact: Jack DeBoe

Cost: \$10

### **Gresham Driving Aids**

**1-269-341-9566**

3237 Miller  
Kalamazoo, MI 49001

Service: provides evaluation of car for wheelchair lift or modifications necessary for physically impaired client to drive. Will install equipment also.

Cost: wheelchair lifts cost about \$1500 if not occupied, \$5000 for occupied, and wheelchair tie-downs cost \$300-600 (installed.)

Contact: Mark Boehme

### **Med Rehab**

**734-998-7911**

355 Briarwood Circle, Building#4  
Ann Arbor, MI 48108

Service: Evaluation of driving ability by occupational therapist for drivers with physical impairments, plus recommendations on how to safely equip car and use controls. Takes about 2 hours. A road test is available also.

Eligibility: referral from doctor required.

Cost: \$264 for the evaluation, road test is extra. Private pay.

**Secretary of State Office**  
**117 W. Louis Glick Hwy.**  
Jackson, MI 49203

**1-888-767-6424**

**Or Jackson Crossing Branch**

**1-888-767-6424**

Service: conducts re-examinations of drivers who have been referred because of health concerns. Complete the “Request for Driver Evaluation” form #OC88 and mail or fax to the Driver Assessment Division listed on the form. Secretary of State notifies the driver to have their doctor certify they are able to take the exams required, and schedules an evaluation appointment. A vision test, written exam and road test are given.

Hours: Downtown office: Mon-Friday, 9-5 PM

Jackson Crossing: Wed 11 AM-7PM, plus M, T, Th, Fr from 9-5 PM

## **Educational Resources**

**American Association for Retired Persons** **787-2038**

Jackson AARP Community Council

Service: Individual sessions offered in defensive driving; Medicare, Medicaid, and supplemental insurance information; and financial planning classes.

Fee: nominal fee may pertain.

**Jackson Area Career Center** **768-5220**

6800 Browns Lake Rd.

Jackson, MI 49201

Service: various enrichment classes offered each term.

Fee: varies with class

**Jackson County Department on Aging** **788-4364**

1715 Lansing Ave. (plus 7 county-wide sites)

Jackson, MI 49202

Service: classes and activities for seniors, such as art, Tai Chi, exercise, strength training, and computer classes.

Eligibility: 60 years or older.

Fee: nominal fee or donation may pertain.

Contact: ask for Senior Center Manager or Site Coordinator. See also "Social and Recreational Resources"

**Jackson District Library** **788-4087**

244 W. Michigan Ave.

Jackson, MI 49201

Service: Free computer classes for seniors, plus regular library services including large print books, books on tape/CD, cassette tapes and described videos. Will deliver books to the homebound. Thirteen branches located throughout the community.

**Learning Partners- Literacy program and ESL**

**788-6010**

Community Action Agency

154 W. Clark St.

Jackson, MI 49203

Service: **literacy program**, providing one-to-one tutoring weekly by trained volunteer, confidentiality maintained.

Eligibility: Jackson resident with difficulty or inability to read.

Fee: none.

Service: **English as a Second Language** program, with instruction in classroom setting.

Eligibility: Jackson resident wishing to learn English.

Fee: small registration fee (about \$25).

**MSU Extension –Jackson County**

**788-4292**

1715 Lansing Ave.

Jackson, MI 49202

Service: Information by telephone, bulletins, and classes on subjects related to family living, foods and nutrition, consumer problems, energy, conservation, gardening, and natural resources.

Fee: varies- call for information and class availability.

## **Emergency Services**

**Adult Protective Services** **780-7600**

**Department of Human Services**

301 E. Louis Glick Highway

Jackson, MI 49201

Service: local agency investigates reports of suspected abuse or neglect of adults. Contact is made within 24 hours.

**American Red Cross** **782-9486**

Jackson County Chapter

3425 Francis St.

Jackson, MI 49203

Service: Disaster relief and preparedness, including one family burn-outs.

**Aware Inc.** **783-2861**

P.O. Box 1526

Jackson, MI 49204

Service: Provides 24 hour/seven days a week crisis intervention and information to assist domestic violence and sexual assault victims. Services include counseling, advocacy, support groups, and community presentation. Temporary emergency shelter is available for domestic violence victims and their children. All services are confidential.

**Catholic Charities of Jackson** **782-2551**

Personal Needs and Linen Closet

407 S. Mechanic

Jackson, MI 49201

Service: personal need items (soap, shampoo, blankets, sheets, towels) available, limit 5 items per household per month.

Eligible: anyone in need may receive help once per month. ID required.

Hours: Fridays, 9 A.M. – 12 noon.

**Central Michigan 211** **211**

Or from cell phones: 789-1211

Service: provides 24 hour information and referral phone service that links people in need with the organization that can assist with their need. Serves Jackson, Clinton, Eaton, Hillsdale and Ingham counties.

Fee: none.

**Community Action Agency** **784-4800**  
1214 Greenwood Ave.  
Jackson, MI 49203  
Community Services: help with utility bills (if have shut-off notice) or other one-time emergency needs *as funds permit*.

**Community Connections** **789-1200**  
1200 N. West Ave.  
Jackson, MI 49203  
Service: 24 hour crisis line for crisis counseling for anxiety disorders, mental illness, or depression, and referral services.

**Dept of Human Services** **780-7400**  
**State Emergency Relief program**  
301 E. Louis Glick Highway  
Jackson, MI 49201  
Service: SER program assists active DHS clients who have court-ordered evictions, utility shut-offs, and emergency home repairs.  
Eligibility: current DHS client must complete SER application at office.  
Non-DHS clients may apply but must complete a full Medicaid application also.  
Hours: 7:30 AM – 10 AM Monday, Tuesday, Thursday and Fridays.

**Jackson City Police Department** **788-4100**  
216 E. Washington Ave.  
Jackson, MI 49201  
Service: law enforcement services within city limits.

**Jackson Community Ambulance** **787-5700**  
Service: Emergency medical transportation  
Eligibility: medically necessary ambulance transportation (can't safely arrive any other way).  
Fee: Medicare, Medicaid, private insurance or private pay.

**Jackson County Sheriff Department** **788-4200**  
212 W. Wesley St.  
Jackson, MI 49201  
Service: law enforcement services with countywide jurisdiction.

**Jackson Emergency Dispatch** **911**

**Jackson Interfaith Shelter** **789-8735**  
414 South Blackstone St.  
Jackson, MI 49201  
Service: provides meals, rooms, clothing, and client advocacy for the homeless.

**“Lifeline”**: see **“Personal Emergency Response Systems”**

**Love, INC.** **782-9766**  
Service: provides emergency assistance in coordination with area churches, as funds permit.  
Hours: Monday, Wednesday, and Friday: 10 AM-2 PM

**St. Vincent de Paul Society Store** **784-0609**  
**1509 E. Michigan Ave.**  
Jackson, MI 49202  
Service: Provides clothing, bedding, furniture and spiritual help for people in need.  
Hours: Mon- Friday, 9:00 AM – 6 PM, Saturdays 9-3.

**1812 Spring Arbor Rd.** **784-0721**  
Jackson, MI 49203  
Service: Provides clothing, bedding, furniture and spiritual help for people in need.  
Hours: Mon- Friday, 9:00 AM – 6 PM, Saturdays 9-3.

**Salvation Army** **782-7185**  
806 E. Pearl St.  
Jackson, MI 49201  
Service: Community food pantry, assistance with burn-outs, emergency help with rent and utility bills *as funding permits*.

**Veteran’s Trust Fund** **788-4424**  
1715 Lansing Ave., Suite 265  
Jackson, MI 49202  
Service: temporary emergency help to veterans.  
Hours: Mondays 1-5 PM, Tuesday-Fridays 9 AM- 1 PM.

**United Way**

**784-0511**

536 N. Jackson St.

Jackson, MI 49201

Service: Special response fund for emergency needs (*as funds permit*) when other agencies have not been able to assist.

See also: Counseling, Energy and Utility Assistance, Financial Services, Food and Nutrition, and Medication Assistance.

## **Employment and Training**

### **Experience Works**

**782-9822**

Located in the Michigan Works Service Center  
209 E. Washington Ave, Suite 100  
Jackson, MI 49201

Service: Provides job search assistance and training (15 hours per week) to people 55 years of age and older with limited income.

Eligibility: 55 years or older and limited income (at or below 125% Federal Poverty Level guidelines).

Hours: 8-4:30 PM

### **Michigan Department of Career Development -Rehabilitation Services**

**780-7450**

Located in the Michigan Works Service Center  
209 E. Washington Ave., Suite 200  
Jackson, MI 49201

Service: Assists people with disabilities who are interested in becoming employed.

Hours: 8- 5 PM

### **Michigan Older American Community Service Employment Program “MOACSEP”**

**592-1974**

Region II Area Agency on Aging  
102 N. Main St.  
Brooklyn, MI 49230

or toll free: 1-800-335-7881

Service: assists seniors to find employment for 15 hours per week.

Eligibility: 55 or older, income at or below 125% poverty level, and resident of Jackson, Hillsdale or Lenawee county.

Contact: Kris Godbold

## Energy and Utility Assistance

### Consumers Energy

1-800-477-5050

#### Budget Program

Service: allows customers to spread the cost of their yearly gas or electric portions of their bill into equal monthly amounts to avoid very low bills in summer and very high bills in winter. Balance of year due in May.

Eligibility: anyone, as long as payment balance is zero when applying.

#### Winter Protection Plan

Service: prevents energy service shut-off to seniors between the months of December and March if they pay about 7% of their *annual* bill amount each month, plus a portion of any past-due amount.

Eligibility: 65 or older, or low-income.

#### Senior Citizen Rate

Service: discount in kilowatt (*electric*) usage fee for senior customers.

Eligibility: 65 or older and electric customer.

#### Prime Timer Club

Service: free fuse replacements for electric customers, discount of 10% on gas appliance repairs, and exemption from late payment charges.

Eligibility: 65 or older.

### Department of Human Services

780-7400

301 E. Louis Glick Highway

Jackson, MI 49201

Service: State Emergency Relief Program may provide help with fuel costs, utility bills, or furnace repairs in emergency situations. Apply on second floor of DHS office. See “Emergency Services” section for details.

### Region II Community Action Agency

784-4800

1214 Greenwood Ave.

Jackson, MI 49203

Service: **Weatherization program** reduces heating costs by installing insulation, caulking, and doing minor repairs necessary for energy efficiency.

Eligibility: County or city home owners or renters with low-income (150% of poverty level.) Mobile home park residents are also eligible.

continued

**Salvation Army**

**782-7185**

806 E. Pearl St.

Jackson, MI 49201

Service: assistance with utility bills in emergency situations, *as funds permit*. Generally need to have shut-off notice and decision letter showing applied first at Department of Human Services for help.

**For help with overdue utility bills, contact:**

**Central Michigan 211**

**211**

Or from cell phones: 789-1211

Service: can provide very current information on which Jackson County agencies, if any, have funds available for utility assistance.

## Financial Services

### **Community Action Agency at Barham Resource Center office**

**788-6495**

711 S. Mechanic

Jackson, MI 49201

Service: **Financial Freedom** classes teach budgeting, credit repair skills and financial education in 6 week sessions.

Eligibility: Jackson County resident, no age restrictions.

Fee: free

Contact: Rachel Flowers

### **Green Path Debt Solutions**

**1-800-550-1961**

(Consumer Credit Counseling Center, HUD approved)

211 W. Ganson St.

Jackson, MI 49201

Service: Financial counseling and education service for those in debt.

Certified counselors analyze financial situation, provide debt management plan, advocate with creditors, and negotiate payment plans. Also offer bankruptcy counseling and reverse mortgage counseling.

Eligibility: Phone pre-screen needed. Client must have steady income, and basic monthly expenses can not exceed income for debt management program.

Fee: Counseling sessions free of charge. Additional program participation may have fee based on sliding scale, maximum fee \$50/month.

### **Pension Counselors**

**1-866-735-7737**

Pension Rights Project

3815 W. St. Joe, Suite C-200

Lansing, MI 48917

Service: Provides free legal counsel to seniors with concerns about pension benefits.

continued

**Photo ID for Senior Citizens:**

**Secretary of State Offices**

**Main Office**

**1-888-767-6424**

117 W. Louis Glick Hwy.

Hours: Mon – Fridays 9 AM -5 PM

**Jackson Crossing**

**1-888-767-6424**

Hours: Mon, Tues, Thurs, and Fri: 9AM-5PM, Wed 11 AM-7PM

Service: personal identification card from state of Michigan that provides proof of age in order to qualify for various senior programs.

Eligibility: must bring drivers license less than 1 yr expired, **or** 3 pieces of ID from approved list, such as certified birth certificate, passport, US military ID, **and** proof of Social Security number **and** 2 proofs of address.

Fee: free for 65 year olds or older, \$10 for younger.

**Social Security Administration**

**1-800-772-1213**

234 W. Louis Glick Hwy, Suite 200

784-0583

Jackson, MI 49201

Service: provides information about Social Security retirement, disability, survivors and Medicare benefits, and Supplemental Security Income benefits.

Hours: 9:00 AM – 4:00 PM Monday – Friday.

**“Trust Care”**

Private Accounting firms such as:

**Willis and Jurasek (Shirley Keena)**

**990-9755**

Service: gathers info on all assets, writes monthly checks, prepares taxes, offers investment services as needed, and reports quarterly to individual or family. Occasionally, accounting agencies are appointed by probate court judge to act as conservator.

Fee: usually billed by hour, or based on asset base and services needed.

**See “Emergency Services” section for financial crisis or call 211.**



**Queen’s Miraculous Medal Parish**

**783-2748**

Distribution at Red Cross office

3425 Francis St.

Jackson, MI 49203

Service: **Food Pantry** provides non-perishable food, open weekly.

Eligibility: no eligibility requirements.

Hours: Wednesdays 5 – 7 PM

**Salvation Army**

**782-7185**

806 E. Pearl St.

Jackson, MI 49201

Service: Emergency food for those in need, who meet eligibility criteria.

Contact **Central Michigan 211** (simply dial “**211**”) for other food pantries throughout Jackson County.

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**Department of Human Services**

**780-7400**

301 E. Louis Glick Highway

Jackson, MI 49201

Service: EBT (Electronic Benefits Transfer) program (previously called Food Stamp program) provides ATM card for use at local grocery stores to individual meeting low-income and other eligibility requirements.

Assistance in DHS office is available for completing application.

**Fresh Food Initiative**

**269-964-3663**

Service: provides fresh produce from Food Bank of South Central Michigan as available. Bring container.

Distribution site: St. Mary’s parking lot, 116 E. Wesley St.

Hours: Wednesdays, 1:30 PM, June thru September.

Eligibility: any age, no income requirements. Just fill out attendance form.

Cost: none.

**Jackson County Department on Aging**

**788-4364**

1715 Lansing Ave.

Jackson, MI 49202

**Home Delivered Meals:**

Service: delivers well-balanced meals (no added salt, low in sugar, diabetic-friendly), 5 hot or frozen per week, to homebound seniors residing in Jackson county.

Eligibility: 60 or older, resident of Jackson County, and homebound.

Fee: suggested donation of \$2.50 per meal.

## **Jackson County Department on Aging**

### **Congregate Meals:**

Service: well-balanced noon time dinner in community setting, with special activities available (see “social and recreational” section.) Eight different locations in county.

Eligibility: 60 or older and Jackson resident.

Fee: suggested donation of \$2.50 per meal.

### **Jackson County Dept on Aging’s Congregate Meal Sites:**

<b>Crouch Senior Center</b> 1715 Lansing Ave. Jackson, MI 49202	Monday-Friday 8AM - 5PM	<b>788-4364</b> noon meal
<b>Spring Arbor Senior Center</b> 122 Starr St. Spring Arbor, MI 49283	Monday-Friday 8:30AM - 2:30PM	<b>750-1010</b> noon meal
<b>Henrietta Township Office</b> 11120 Musbach Rd. Munith, MI 49259	Monday, Wednesday, Friday 10AM - 1PM	<b>596-3374</b> noon meal
<b>Michigan Center</b> St. Aidan’s Episcopal Church 361 E. Grove St. Michigan Center, MI 49254	Monday, Wednesday, Friday 10 AM- 1 PM	<b>764-2950</b> noon meal
<b>Napoleon Township Hall</b> 6755 Brooklyn Rd. Jackson, MI 49201	Tuesday, Wednesday, Thursday 10 AM – 1 PM	<b>536-8694</b> noon meal
<b>Norvell Township Hall</b> 106 E. Commercial Norvell, MI 49263	Monday, Wed, and Friday 10 AM- 1 PM	<b>536-4370</b> noon meal
<b>Park Forest</b> 3300 Spirea Ct. Jackson, MI 49201	Monday-Friday 10 AM – 1 PM	<b>787-9750</b> noon meal
<b>Word of Light</b> 800 S. Cooper St. P.O. Box 1003 Jackson, MI 49204	Monday-Friday 10 AM- 1:45 PM	<b>782-7755</b> noon meal

**Jackson County Meal Service, Inc.**

**787-6416**

Paul Hamilton, Contact Person

124 W. Euclid St.

Jackson, MI 49203

Service: Home delivered meals to homebound clients. Special diets are available. Meals are delivered seven days/week; hot noon meal and sack lunch for supper available.

Area: Delivers to city of Jackson and limited county areas. For folks living outside delivery area, may pick up meals at Foote Hospital, if prearranged.

Fee: \$4.15 for one hot meal

\$6.20 for one hot meal and sack lunch

**Jackson Interfaith Shelter**

**789-8735**

414 S. Blackstone St.

Jackson, MI 49201

Service: Provides hot meals on-site 3 times per day.

Eligibility: open.

Fee: donations accepted.

## Foreclosure Prevention

### Mortgage Foreclosure concerns:

#### Community Action Agency

784-4800

1214 Greenwood Ave.

Jackson, MI 49203

#### Foreclosure Intervention Counseling (Mortgage type foreclosure)

Service: provides advocacy with the mortgage company, education about the foreclosure process, options to prevent foreclosure and referrals to HUD certified credit counseling. Some funding may be available for clients if eligibility criteria are met.

Eligibility: Jackson county or city resident for this office, no income restrictions.

Contact: Delilah Scott

#### Jackson Affordable Housing

788-4626

161 W. Michigan Ave., 6<sup>th</sup> Floor of City Hall building

Jackson, MI 49201

#### Foreclosure Prevention Program

Service: some financial assistance available to help with threatened mortgage or tax foreclosure of city residence.

Eligibility: city resident with income meeting MSDA guidelines.

Foreclosure cause must be from a one-time crisis. Resident's budget must show capable of handling future monthly payments if one-time assistance provided.

Contact: Cindy Duncan.

### Property Tax Foreclosure concerns:

Resident with very low incomes (100% or less of Federal Poverty Level) may qualify for exemption from *current year's* property taxes. Since exemption only applies to current year, resident must reapply each year.

Must complete "Poverty Exemption Form" with proof of income.

City residents:

contact Jackson City Assessor's office

788-4033

Township residents:

Contact township assessor's office in township of residence

For possible help with **already owed property taxes, contact "211."**

## **Grandparents and other Relatives As Parents Program**

### **Jackson County Department on Aging**

**788-4364**

1715 Lansing Ave. Suite 672

Jackson, MI 49202

Service: case management services to educate caregivers of their rights and responsibilities, assistance with locating community resources, and support to reduce stress and isolation. Supporting services are provided to help with achieving permanency, such as guardianship and adoption procedures.

Support group for caregivers is available.

Eligibility: Caregiver must be 55 or older, or the spouse of someone 55 or older. Family must reside in Jackson County.

Contact: Jennifer Guthrie

### **Relatives as Parents Support Group:**

Wednesdays

12 – 12:30 PM Lunch and social time

12:30 – 1:30 PM Support Group

Crouch Senior Center

## Hearing Resources

### **Allegiance Hearing Center**

**787-1468**

1111 Teneyck

Jackson, MI 49202

Service: nonprofit hearing diagnosis center for audiology exams and hearing aid provider. Clinic also has assistive listening devices to try.

Fees: Many insurances cover audiology exam, but most insurances do not cover hearing aids.

### **Hear Now**

**800-328-8602**

6700 Washington Ave. South

then ask for Hear Now

Eden Prairie, MN 55344

Service: National program provides hearing aids to financially needy clients through a nationwide network of hearing healthcare providers who agree to fit Hear Now clients with the provided hearing aids.

Eligibility: audiology exam documenting hearing loss significant enough to warrant hearing aid use, and financial need based on low income and very low assets. 2008: income less than \$17,867/yr if single, or \$23,957/yr if married.

Fees: \$100 non-refundable fee per aid.

### **Jackson City Fire Department**

**788-4150**

518 N. Jackson

Jackson, MI 49201

Service: provides smoke alarms (while supplies last) and house fire safety evaluations to hearing impaired clients.

Eligibility: Jackson County resident with hearing impairment (city dept coordinates with townships).

Fee: none, but must complete application.

### **Michigan Association for Deaf and Hard of Hearing**

**1-800-968-7327**

2929 Covington Court, Suite 200

Lansing, MI 48912

Services: Information and referral, assistive equipment showroom, plus rental and purchase options of adaptive equipment.

Contact: Sadonna White

continued

**Lion's Club**

**783-5466**

Service: local clubs may be able to help with a portion of hearing aid cost for those with documented financial need. Usually apply through Hear Now first.

Eligibility: low-income, Jackson county resident. Referral to appropriate Lion's Club based on school district of residence.

## **Home Health Care Hospices**

Hospices provide home care for terminally ill clients, emphasizing pain relief and symptom management. Services include a visiting nurse, social worker, home health aid for bathing help, spiritual support, medical equipment, prescription drugs needed for comfort, and volunteer services. Eligibility: The patient needs a doctor's diagnosis of a terminal illness with a six month or less anticipated life expectancy and chooses to no longer seek aggressive treatment for a cure of their disease.

**Allegiance Hospice** **841-6982**  
One Jackson Square, Suite 400  
Jackson, MI 49201  
Service and eligibility: see above.  
Fee: clients with or without insurance accepted.

**Allegiance Hospice Home** **817-7600**  
2150 Kingsbrooke Drive  
Jackson, MI 49202  
Service: provides 24 hour/day end-of-life care in a home-like environment.  
Fee: portion may be covered by insurance. Call for payment details.

**Great Lakes Hospice** **780-9520**  
900 Cooper St.  
Jackson, MI 49202  
Service and eligibility: see above.  
Fee: clients with insurance accepted.

**Heartland Hospice** **1-888-670-7448**  
865 S. Cedar St.  
Mason, MI 48854  
Service and eligibility: see above.  
Fee: clients with or without insurance accepted.

**Southern Care** **788-6838**  
437 Fern Ave., Suite B  
Jackson, MI 49202  
Service and eligibility: see above.  
Fee: Medicare, Medicaid and private insurance accepted.

## **Home Health Care Private Duty Agencies**

The following agencies have home health care workers for hire to do tasks like bathing, transportation, housekeeping, sitting, and sometimes chore or lawn care. Most have a two-hour minimum, and cost approximately \$18 per hour, but rates vary. Many discount the rate for overnight or 24-hour care. Most insurance does not cover this type of basic, supportive care. See “Home Health Care: Skilled Care Agencies” for insurance covered care.

**All Care, Inc.** **517-467-6227**  
11401 M-50 Toll free: 1-866-379-8945  
Brooklyn, MI 49230

**Allegiance Home Care Services: Personal Care** **841-6982**  
One Jackson Square, Suite 400  
Jackson, MI 49201 (Offer Medicare-reimbursed skilled care also)

**Arcadia** **796-0971**  
3029 Page Ave.  
Jackson, MI 49203

**Care One** **780-0037**  
4350 Francis St.  
Jackson, MI 49203

**Elder Care** **764-1202**  
4727 Bennett Rd.  
Jackson, MI 49201

**Elite Care** **817-1687**  
1201 Greenwood Ave.  
Jackson, MI 49203

**Friends Who Care** **787-5710**  
115 S. West Ave.  
Jackson, MI 49201

**continued**

**Ganton Home Care** **990-6444**  
2136 Robinson Rd.  
Jackson, MI 49203

**Gentiva Health Services** **782-0483**  
1001 W. Michigan Ave.  
Jackson, MI 49202 (Offer Medicare-reimbursed skilled care also.)

**Great Lakes Home Health** **780-9523**  
900 Cooper St.  
Jackson, MI 49202 (Offer Medicare-reimbursed skilled care also.)

**Health and Home Services** **1-800-314-8718**  
576 Olds St.  
Jonesville, MI 49250

**Home Instead Senior Care** **788-7997**  
2610 E. Michigan Ave.  
Jackson, MI 49202

**Right at Home** **768-0900**  
744 W. Michigan Ave.  
Jackson, MI 49201

## **Home Health Care Skilled Care Agencies**

Skilled Care Agencies are home care agencies that are Medicare certified and provide RNs, LPNs, Physical Therapists, Occupational Therapists, Speech Therapists, and Medical Social Workers for short, periodic visits to the home during a patient's recovery from an acute illness. Home health aids that assist with personal care are also available if one of the above "skilled" staff is providing service. Most types of insurances cover these visits for a limited time, but eligibility requirements must be met.

Eligibility: determined by qualifying diagnosis, homebound status, and doctor's order.

Fee: most insurance accepted.

**Allegiance Home Care** **841-6982**  
One Jackson Square, Suite 400  
Jackson, MI 49201

**Gentiva Health Services** **782-0483**  
1001 W. Michigan Ave.  
Jackson, MI 49201

**Great Lakes Home Health Services** **796-1600**  
900 Cooper St.  
Jackson, MI 49202

**Heartland Home Health Care** **1-800-475-7830**  
865 S. Cedar St.  
Mason, MI 48854

**Home Care Alliance, Inc.** **796-9057**  
603 Lansing Ave., Ste. #106  
Jackson, MI 49202

## Home Repairs

### **City of Jackson (CDBG) Community Development**

**788-4070**

161 W. Michigan  
Jackson, MI 49201

### **Hazardous Loan Program**

**768-6407**

Service: Loan up to \$10,000 to fix hazardous situation in home, such as leaking furnace, plumbing malfunction, or leaking roof.

Eligibility: hazardous condition present, *city* resident homeowner, property taxes and homeowner insurance paid up, income less than 50% median.

Unlike Home Rehab program, house does not need to be brought up to code.

Fees: Loan can be for 20 years, interest free, but full amount due at 20 years or when home sold.

Contact: Kim VanEvery

### **Home Rehabilitation Program**

**768-6407**

Service: provides loans for up to \$20,000 for home repairs within city of Jackson.

Eligibility: resident within city limits, property taxes and homeowner insurance paid up, income less than 80% median. Require all property be brought up to code, sometimes making program not feasible for owners of old homes with many code violations. Call for specifics.

Fees: Loan can be for up to 20 years, interest free, but full amount due at 20 years or when home sold.

Contact: Kim VanEvery

### **Lead Loan**

**768-6407**

Service: Part of Home Rehab program; 5 year deferred loan for removal of lead paint. If home owner stays in home for 5 years, loan is forgiven, no payments required. Eligibility same as Home Rehabilitation program.

Contact: Kim VanEvery

### **Lead Hazard Grant**

**768-5515**

Service: Targets older homes with lead paint that house children under 6 years old for 6 hours or more per week (grandparents who are caregivers would qualify.) Contractors remove lead, paid for by grant.

Eligibility: City homeowner with income less than 80% median.

Contact: Lena Gray

**MSHDA/Property Improvement Program loan** **768-6407**

Service: Loan for up to \$50,000 for property improvements, such as bringing home up to code, kitchen or bath construction, driveways, etc.  
Eligibility: city resident: income less than \$74,750 per year, debt to income ratio considered. County resident: call for contact options.  
Fees: loan for up to 20 years, interest rates of 4-8% depending on income level, monthly payments required.

**World Changers Program** **768-6407**

Service: High school students visit Jackson in summer to perform simple repairs on city homes, such as rebuild porches and roofs of 1 story homes, wheelchair ramps, and perhaps painting.  
Eligibility: homes must be within city limits. Owner must call to apply.  
Fee: none.  
Contact: Dennis Diffenderfer

**Community Action Agency** **784-4800**

1214 Greenwood Ave.  
Jackson, MI 49203

**HomeOwner Assistance Program**

Service: Zero-interest loans of \$1,000 to \$20,000 for plumbing, heating, roofing, windows, door, wall repairs, painting, siding, porches, bathroom or kitchen repairs.  
Eligibility: Homeowner, residence in county but outside city. Mobile home park resident is *not* eligible. Income guidelines apply- call for specifics.  
Fees: Depends on income: either deferred payment loan which means loans repaid with no interest when home sold or refinanced, or no interest loans which require small monthly payments.

**Lead Hazard Grant** **784-4800**

Service: Targets older homes with lead paint that house children under 6 years old for 6 hours or more per week (grandparents who are caregivers would qualify.) Contractors remove lead, paid for by grant.  
Eligibility: non-city homeowner or renter with income less than 80% median. (If city resident, see City of Jackson Lead Hazard Grant.)  
Contact: Deb Courtney

**Weatherization program** **784-4800**

Service: Provides home repairs that will reduce heating costs and increase energy efficiency, such as caulking and insulation. (Furnace or hot water heaters may be available for homeowners only, as funds permit.)

Eligibility: County or city home owners or renters with low-income (150% or less of poverty level.) Mobile home park residents are also eligible.

Contact agency for enrollment specifics.

**Jackson County Department on Aging** **788-4364**

**Senior Chore Service**

1715 Lansing Ave.

Jackson, MI 49202

Service: Household safety maintenance, such as installing bathroom grab bars, stair handrails, smoke detectors, snow removal, and lawn mowing.

Eligibility: 60 years or older, Jackson resident, low-income targeted.

Fee: donation.

**Rural Development US Dept. of Agriculture** **(517) 263-1782**

1056 W. Michigan Ave.

Adrian, MI 49221

Service: provides grants and loans (1% interest) for homes needing plumbing, heating, roofs, sewer hookups, and structural repairs for safety or health reasons.

Eligibility: homeowner, 62 or older for grant, but any age for loan, rural area resident, and very low annual income- call for current figures. Repairs for mobile homes accepted but resident must also own the land, therefore mobile home park resident not eligible.

Contact: Bob Bertram

## **Housing Assisted Living Options Jackson Area**

**Assisted Living** facilities offer apartment or condo-style living with various levels of assistance to their residents. Services range from independent living (provides lawn and housing maintenance), to intermediate levels (provides one main meal per day and housekeeping), to fully assisted living (provides 3 meals per day, bathing and dressing help, medication assistance, etc.). Rent varies depending on level of services, and typically ranges from \$1,000 to \$4,000 per month. Neither Medicare nor Medicaid cover rent. Pet policies: most allow small dog in independent condo, small cat in apartment.

**\*Countryside Retirement Community (John Ganton) 787-4150**  
2140 Robinson Rd. Admissions Coordinator: Beth Dexter  
Jackson, MI 49203

**Lloyd Ganton's Retirement Centers 750-0500**  
Following locations: Contact: Lisa Pritchard

Arbor North & Arbor Lane  
3000 Kingsbrooke Dr.  
Jackson, MI 49202

Spring Arbor Assisted Living and  
\*Willows Alzheimers' Care Unit  
3700 S. Dearing Rd.  
Spring Arbor, MI 49283

Arbor Oaks/Meadows/View  
108 Second St.  
Spring Arbor, MI 49283

Summit Park Assisted Living and  
Estates  
2100 Park Rd.  
Jackson, MI 49203

Arbor Woods Assisted Living  
2100 Springport Rd.  
Jackson, MI 49202

Legacy Assisted Living and  
\*Alzheimer's Care Unit  
Leoni Township  
Opening Winter 2009

Brooklyn Living Center  
151 Constitution  
Brooklyn, MI 49230

**Vista Grande Villa 787-0222**  
2251 Springport Rd. Contact: Kristy Morales  
Jackson, MI 49202

Apartments and Carriage Homes for independent living with 1 meal/day, housekeeping service and life care guarantee. **"Trellis Gardens"** is their *assisted living facility*, no "buy in" required. See next entry. (continued)

**Trellis Gardens** (Vista Grande Villa's Assisted Living)

**783-9040**

**\*Memory Care** unit available also

2801 Carriage Lane

Contact: Scott Clow

Jackson, MI 49202

\*: special dementia care or memory care unit available on site

## **Housing Homes for the Aged**

**Homes for the Aged** offer private or semi-private rooms in a facility of 20 or more beds. They provide personal care, meals, and supervision for seniors (60 or older) who need assistance with care but generally are in fair health. A nurse is usually present part-time, sometimes full-time, or accessible for consultation. Residents must be able to walk (or use walker). Some facilities accept patients in wheelchairs if they can transfer from bed to wheelchair independently. Cost is private pay (neither Medicare nor Medicaid pay), but rent is often much less than nursing home rates. Homes for Aged are licensed by the state. “\*” = special memory unit available.

**\*Highland Home**

1948 Cooper St.  
Jackson, MI 49202  
Rent: \$3,750-\$4,500/month

**782-1900**

Contact: Tonya Lawrence  
or Mike McElroy

**Jackson Friendly Home (for women)**

435 W. North St.  
Jackson, MI 49202  
Rent: \$1430/month (sliding scale for those with lower incomes)

**784-1377**

Contact: Diane King

**John George Home (for men)**

1501 E. Ganson St.  
Jackson, MI 49202  
Rent: sliding scale based on income,  
up to \$1275/month second floor, or \$1375/month first floor.

**783-4134**

Contact: Carrie Good

**Odd Fellow & Rebekah’s Home for Aged Section**

2388 W. Michigan Ave.  
Jackson, MI 49202  
Rent: \$1400 - \$3,200/month based on level of care needed.

**787-5140**

Contact: Jenny Rooney

**Adult Foster Care Homes** may be another placement option. AFCHs provide private or semi-private rooms for less than twenty residents in a home setting. AFCHs provide room and board, help with bathing, dressing and taking medications, and are licensed by the State. Clients need to be ambulatory (able to walk.) Contact the Department of Human Services’ “AFCH Help” department at **780-7600** for help locating homes that are appropriate for the individual’s needs and preferences.

## **Housing**

### **Nursing Homes in Jackson County**

**Nursing Homes** provide skilled nursing care and/or intermediate “basic” care for those with significant health problems and limited mobility. Staff ratios are strict and a nurse must be on duty 24 hours/day. Nursing homes are licensed by the state. Costs are approximately \$180/day. Medicare and Medicaid insurance *may* pay for nursing home care *if* medical eligibility conditions are met and *if* there is a Medicare/Medicaid bed available.

Some nursing homes have a **Home for the Aged** section also (like Odd Fellow & Rebekah Home.)

**Homes for the Aged** provide personal care, meals, and supervision for seniors (60 or older) who need assistance with care but generally are in fair health. A nurse is usually present part-time, sometimes full-time, or accessible for consultation. Residents are either able to walk or can transfer from bed to wheelchair independently. Cost is private pay (**neither Medicare nor Medicaid pay**), but rent is often much less than nursing home rates. Homes for Aged are licensed by the state.

**Arbor Manor Rehabilitation Nursing Center** **750-1900**  
151 Second St. Admissions Coordinator: Leslie Paruch  
Spring Arbor, MI 49283  
Nsg. Home (Skilled and Basic): 100-110 beds

**Countryside Care Center** **787-4150**  
2121 Robinson Road Admissions Coordinator: Karen Hinkle  
Jackson, MI 49203  
Nsg. Home (Skilled and Basic): 108 beds

**Faith Haven** **750-3822**  
6531 W. Michigan Ave. Admissions Coordinator: Mary Breier  
Jackson, MI 49201  
Nsg. Home (Skilled and Basic): 88 beds

**Heartland Health Care Center** **787-3250**  
434 W. North St. Admissions Coordinator: Pending  
Jackson, MI 49202  
Nsg. Home (Skilled and Basic): 100 beds

**Jackson County Medical Care Facility** **782-8500**  
524 Lansing Ave. Admissions Coordinators: Elaine Gribble  
Jackson, MI 49201 and Rayniece Prather  
Nsg. Home (Skilled and Basic): 194 beds

**Odd Fellow & Rebekah Home** **787-5140**  
2388 W. Michigan Ave. Admissions Coordinator: Jenny Rooney  
Jackson, MI 49202  
Nsg. Home (Skilled and Basic): 50 beds  
Home for Aged section: 18 beds (private pay)

**Vista Grande Villa** **787-0222**  
2251 Springport Road Admissions Coordinator: Sheila Sabbadin  
Jackson, MI 49202  
Nsg. Home (Skilled and Basic): 60 beds

**Citizens For Better Care** handles nursing home and Home for Aged concerns and is knowledgeable about quality requirements. They will return a call within one business day. Phone: **(866) 485-9393**.

Facility	Phone	Age Requirement	Meal on Site Available	On JTA Bus Route	Pets Allowed	Laundry in <u>each</u> Apartment	Annual Income Limits*	
							one person	couple
<b>*Arbor View Estates</b> 108 Second St. Spring Arbor, MI 49283	750-1905	62 or older (or disabled)	no	no	small pet	no	\$38,950	\$43,700
<b>*Elaine Apartments</b> 101 E. Michigan Ave. Jackson, MI 49201	783-4040	62 or older (or disabled)	no	yes	cat	no	\$12,550	\$14,330
Heritage Place at Lakeside 2900 Heritage Place Dr. Jackson, MI 49203	788-7440	55 or older	no	yes	small pet	no	\$25,080	\$28,680
Maple Ridge 110 N. Dettman Rd. Jackson, MI 49202	817-1850	55 or older	no	yes	small pet	no	\$25,080	\$28,680
Maple Ridge West 171 Peach Street Jackson, MI 49202	788-6499	55 or older	no	yes	small pet	yes	\$25,080 single, or no limit but higher rent	
<b>*Brooklyn/Mill Pond Apts.</b> 100 W. Mill Pond Drive Brooklyn, MI 49230	592-5654	62 or older (or disabled)	no	no	small pet	no	\$38,650	\$43,400
<b>*Otsego</b> 102 Francis St. Jackson, MI 49201	782-9479	62 or older (or disabled)	no	yes	small pet	no	\$20,900	\$23,900
<b>*Park Forest</b> 3300 Spirea Court Jackson, MI 49202	787-9750	62 or older (or disabled)	yes	yes	small pet	no	\$33,450	\$38,200
Reflections 2771 Airport Road Jackson, MI 49202	783-3008	62 or older	no	yes	small pet	yes	\$25,080	\$28,680
Village of Spring Meadows 3501 Cherry Blossom Dr. Jackson, MI 49201	788-6679	55 or older	no	no	small pet	yes	\$25,080	\$28,680
<b>*Woodland Hills</b> 1200 Ellery Jackson, MI 49202	788-8420	62 or older (or disabled)	no	yes	cat	no	\$25,080	\$28,680

\***Bold**: subsidized, least expensive rent, based on renter's monthly income after medical expenses. Lower income folks may have higher priority. Rest are "tax credit properties" with higher rent levels.

## Information and Referral

### **Central Michigan 211**

**211**

LifeWays

from cell phones, dial 789-1211

1200 N. West Ave.

Jackson, MI 49202

Service: information and referral service for non-emergency services.

Operators are available 24 hours per day to direct callers to organizations that are best able to meet their needs. Database covers Jackson County, as well as Clinton, Eaton, Hillsdale, Ingham and Lenawee counties.

Fee: none.

### **Jackson County Department on Aging**

**788-4364**

1715 Lansing Ave., Suite 672

Jackson, MI 49202

Service: information and assistance with referrals for senior citizen concerns.

Fee: none.

### **Elder Care Locator**

**1-800-677-1116**

Service: National number for finding community assistance for seniors anywhere in the United States, operators available Monday through Friday, 9 AM-8PM.

### **Region II Area Agency on Aging**

**592-1974**

P.O. Box 189

(800) 335-7881

102 N. Main St.

Brooklyn, MI 49230

Service: Information and Referral for services for seniors and individuals who qualify for Medicaid Waiver Program; phone intake for Care Management and MI Choice Medicaid Waiver programs (see “care management services” for description.)

Contact: Anita Lindhard

## **Insurance Information**

### **Medicare-Medicaid Assistance Program (MMAP) 788-4364**

Jackson County Department on Aging or 1-800-803-7174

1715 Lansing Ave.

Jackson, MI 49202

Service: Assistance with understanding Medicare or Medicaid eligibility, enrollment, and coverage; medical bills; Medicare Supplemental Insurance (Medigap policies); Medicare Part D (prescription coverage); and Medicare Advantage plans. Can assist with plan comparisons, applications, and enrollment, as well as assess for low income program eligibility.

Information is provided by phone, mail, and/or by appointment.

Contact: Amy Minix

### **Medicaid Beneficiary Helpline 1-800-642-3195**

Service: General information for Medicaid clients about their coverage.

### **Medicaid Information- Local 780-7400**

Dept. of Human Services

301 E. Louis Glick Hwy.

Jackson, MI 49201

Service: Applications for Medicaid and assistance with Medicaid process.

Fee: None.

### **Medicare Helpline 1-800-633-4227**

Service: National helpline explains services covered by Medicare.

### **MPRO (Michigan Peer Review Organization) 1-800-365-5899**

Service: Assists hospitalized clients to obtain a delay and review of a decision to be discharged from the hospital before they feel it's safe.

MPRO's medical staff will review the hospital records and make a decision about whether discharge should be delayed and if Medicare will continue to pay for the hospitalization. Also addresses other quality of care issues.

### **Social Security Administration 784-0583**

234 W. Louis Glick Hwy., Suite 200

Jackson, MI 49201

Service: Information on Social Security disability or retirement benefits, and eligibility for Medicare health benefits.

## Legal and Consumer Resources

### **Citizens for Better Care**

**(866) 485-9393**

Local Long Term Care Ombudsman Program

4700 Ardemore

Professional Building, Suite 102 B

Okemos, MI 48864

Mail: P.O. Box 1219

Okemos, MI 48805

Service: Advocacy services for improving and protecting the rights of individuals in long-term care facilities, and information on nursing home complaints.

### **Legal Services of South Central Michigan**

**787-6111**

540 N. Jackson St.

Jackson, MI 49201

Service: Legal assistance to seniors, power of attorney, wills (no trusts).

Eligibility: 60 or older, Jackson, Hillsdale or Lenawee county resident.

Fee: No charge.

### **Legal Hotline for Michigan Seniors**

**1-800-347-5297**

### **And Pension Rights Project**

**1-866-735-7737**

3815 W. St Joe, Suite C-200

Lansing, MI 48917

Service: Legal advice over the phone for senior citizens. Volunteer lawyers provide free phone consultation and can make referrals for specific services to local attorneys as needed.

Eligibility: 60 or older.

Fee: Free.

### **Michigan State Medical Society**

**1-517-336-5772**

120 W. Saginaw St.

East Lansing, MI 48823

Service: advance medical directive/patient advocate forms available for small fee.

**TRIAD****788-4364**

Dept. on Aging  
1715 Lansing Ave.  
Jackson, MI 49202

Service: organization (made of seniors, law enforcement and community agencies) that promotes the safety of seniors and reduction of crime/victimization of seniors. Program provides donated cell phones to seniors for calling 911 in emergency, and gives updates about fraud and scams that target seniors to local agencies, newspaper as needed.

Eligibility: Jackson resident and age 60 or older.

Local contact: Danielle Pequet

## Medical Equipment and Loan Closets

### **Insurance Covered Equipment:**

Need doctor's prescription, stating type of equipment and qualifying diagnosis, plus additional qualifying information likely. (See below.) Insurance won't cover if same item was covered within 5 years. Check with the DME company for details.

### **Equipment that *may* be insurance covered:**

Hospital bed:

- Qualifying medical diagnosis, like heart failure (CHF) or lung disease (COPD)
- Need to specify need for frequent position change, elevating feet for swelling (edema) or head of bed for shortness of breath (dyspnea)

Wheelchair:

- Qualifying diagnosis
- Non-ambulatory, required for **in-home** mobility, and walker or cane not adequate
- Needed for use 5 hours or more per day **in home**

Walkers or Canes:

- Qualifying diagnosis

Commodes:

- Patient is confined to room, or
- Bathroom on different level of home than bedroom

Oxygen:

- Qualifying diagnosis, like cancer, COPD, CHF
- Oxygen saturation level of 88% or lower for room air concentrator.

### **Durable Medical Equipment (DME) companies**

Local DME companies that bill insurance and deliver large equipment to home:

#### **Allegiance Home Medical Equipment & Supplies**

923 E. Michigan **768-8873**

**Aumack's** 1825 Spring Arbor Rd. **787-6910**

#### **Brown's Advanced Care**

1015 W. Michigan Ave. **789-7302**

**Commet Welcome** 4646 Page Ave. **764-0400**

#### **Great Lakes Home Medical Equipment**

900 Cooper St. **780-9500**

For special order or hard-to-find items, these out-of-town DME's will also bill insurance and deliver to Jackson:

J & B Medicaid Incontinence Supplies 1-800-737-0045

Med Equip Ann Arbor 1-800-530-0714

Mitchell Home Medical Ypsilanti 1-800-420-0202

Wright and Filippis Ypsilanti 1-800-581-2344

## **Non-Insurance Covered Medical Equipment**

Equipment usually *not* covered by insurance is listed below with general price range. DME companies bill client for these items up-front (“unassigned” category), because insurance is unlikely to cover expense. Consider using **Loan Closets** for non-insurance covered items.

Tub chairs/benches	\$45-120
Grab bars	\$15-35, depending on length
Lift chairs	\$825 and up
	DME’s require money up front (“unassigned payment”) but occasionally Medicare covers 80% of the \$360 lift mechanism.
Hand-held showers	\$35
Toilet safety frames	\$48
Toilet raised seats	\$30-60
Walker with seat	\$145 and up (Regular walker without seat is covered by Medicare)

### **Local Loan Closets for non-insurance covered items:**

#### **DisAbility Connections 782-6054**

409 Linden Ave.

Jackson, MI 49203

Service: Agency rents wheelchairs, tub seats, tub benches, lift chairs, etc.

Eligibility: Jackson county resident, temporarily or permanently disabled.

Fee: \$10/*month* most small items like walkers or bath seats, \$15/*week* for manual wheelchairs, \$25/*week* for electric wheelchairs or scooters.

#### **Jackson County Department on Aging 788-4364**

1715 Lansing Ave.

Jackson, MI 49202

Service: Loans walkers, canes, commodes, and tub seats as supplies permit.

Eligibility: 60 or older, Jackson resident

Fee: None

#### **Lion’s Club: Concord branch 524-6985**

Service: loans used medical equipment, if available.

Contact: Bob Jones

#### **St. Luke’s Clinic 783-1117**

132 Seymour Ave.

Jackson, MI 49202

Service: loans used medical equipment, as supplies permit. Call ahead to check availability.

Hours: Mon and Wed 7:30-10:30 AM, Tues and Thurs 6-8 PM.

## Medication Assistance

### Long-Term Prescription Programs:

#### **Community Medication Assistance Program “CMAF” 841-7958**

Anderson Building, Main floor  
205 N. East Ave.  
Jackson, MI 49201

Service: Provides drug samples through pharmaceutical companies' Patient Assistance Programs or wholesale medicines.

Eligibility: No other drug coverage, income guidelines vary based on drug companies' programs, but usually less than \$1733/month if single, \$2333/month if couple (200% Federal Poverty level.) May help folks in “doughnut hole” of Medicare D if drug available.

Cost: wholesale cost of drug (unless samples) plus fee.

Hours: 9-11:30 AM and 1-3:30 PM.

Enroll: call to see if meds available, then visit with proof of income.

#### **Jackson County Prescription Discount Plan 768-2116**

Jackson County Health Department  
1715 Lansing Ave., Suite 221  
Jackson, MI 49202

Service: provides *discount* (usually 10-20%) on prescription drugs for any Jackson resident that does not have drug coverage insurance or who is in the coverage gap (“donut hole”) of Medicare D. May use out of county, too.

Eligibility: Jackson resident, no drug insurance. No income or age restrictions.

Enroll: at website [www.co.jackson.mi.us/hd](http://www.co.jackson.mi.us/hd) and select Prescription Discount plan. Card mailed in 3 weeks. Or call 768-2116 and they'll complete form on phone.

#### **Medicaid 780-7400**

Department of Human Services  
301 E. Louis Glick Highway  
Jackson, MI 49201

Service: Prescription coverage and health care for very low-income disabled or elderly clients *without* Medicare (see next entry on Medicare D.)

Eligibility: Income guidelines: less than \$867 income per month and assets less than \$2000 for singles; Income less than \$1167 per month and assets less than \$3000 for couples.

### **Medicare Prescription Coverage**

**1-800-633-4227**

Service: Offers prescription drug insurance to anyone with Medicare. The standard benefit requires a monthly premium (about \$33/month), a yearly deductible of \$295, then Medicare pays about 75% of the first \$2,700 in prescription costs (2009 figures.) Folks with low incomes and low resources may qualify for government help paying the premium, deductible and co-pays. Annual enrollment period is November 15-December 31. For help comparing and/or enrolling in Medicare drug plans, or to see if you qualify for extra help, you may call the **local** Medicare/Medicaid assistance program (MMAAP) at **1-800-803-7174**.

### **ValuMed**

**784-9356**

Center for Family Health  
2200 Springport Rd.

Service: provides a discount on prescriptions, varies depending on medication, but usually 10-90% discount. Must fill prescription on site at Northwest Pharmacy.

Eligibility: Must be patient of primary doctor at Center for Family Health and without prescription coverage. ValuMed is an automatic benefit for CFFH clients.

### **Veterans Prescription Coverage and Health Care**

**788-4425**

Veteran Affairs  
1715 Lansing Ave., Suite #265  
Jackson, MI 49202

Service: Prescription coverage with maximum \$8/month co-pay for VA-approved generic drugs. Drugs are mailed to veteran.

Eligibility: military veteran of active duty, either disabled or with income (after medical expenses) less than \$28,429 if single, less than \$34,117 if married, and resources less than \$80,000. Must have VA appointment at Ann Arbor or Jackson location; wait list may pertain.

### **Pharmaceutical Company Programs**

Pharmaceutical companies may offer “**patient assistance programs**” that provide 30-90 day supplies of medicines delivered to the doctor for qualifying low-income seniors. Application process is lengthy and involves doctor’s staff as well as client to complete. Contact the national office of the drug company, or [www.needymeds.com](http://www.needymeds.com), for the eligibility criteria.

## **Emergency Prescription Assistance:**

### **Community Medication Assistance Program** **841-7958**

Anderson Building, Main floor (behind Foote Hospital)

205 N. East Ave.

Jackson, MI 49201

Service: provides prescription help in emergency, twice per year.

Eligibility: low income less than 200% federal poverty level (\$1733 single, \$2333 couple) and no current drug coverage.

Fees: No charge every 6 months, or wholesale cost of medicine plus a fee if helped more frequently.

Hours: Monday-Friday, 9-11:30 AM and 1-3:30 PM

### **Mission of Hope Cancer Fund** **782-4643**

209 E. Michigan Ave., Suite 301 B

Jackson, MI 49201

Service: help with prescriptions and other needs pertaining to cancer treatment. Funds limited.

Eligibility: must have cancer diagnosis confirmed by doctor, and actively undergoing cancer treatment at time of request.

## **Options for Medication Set-up for In-home Use by Senior:**

### **Daily Med Pharmacy (previously Arcadia RX)** **1-800-973-1955**

Mail Order pharmacy

or 1-866-720-9855

Service: Mail order pharmacy, with option of pre-packaged meds in tear-off pre-filled packs, each pack containing meds labeled for the specific date and time of administration. Helps eliminate confusion of med set up. Meds delivered to home.

Fees: no extra charge for the med packaging service. Daily Med Pharmacy bills Medicare D plans, some Medicaid and most private insurances for the prescriptions. Normal co-pays that insurances require may be paid by credit card or billed. Free shipping one time per month, but extra shipments may have a charge.

### **Elder Care** **764-1202**

4727 Bennett Rd.

Jackson, MI 49201

Service: medical assistant visits every 1 or 2 weeks to set up meds in client's med box for the week.

Fee: \$15 per visit

## **Personal Emergency Response Systems (“Lifelines”)**

PERS systems or Lifelines provide a quick response for emergencies or urgent needs when elderly or disabled persons may not be able to dial phone numbers themselves. The Lifeline system consists of a small communicator box and a waterproof button. The communicator is connected through the home phone line to the PERS/Lifeline office that is staffed 24 hours a day. The waterproof button is worn on a necklace or wristband. If an emergency occurs (like chest pain or fall with injury), the client simply presses the button they are wearing and a signal is sent to the Lifeline office. A staff member asks the nature of the problem on the speakerphone. If it’s an emergency (like chest pain) the agency sends out an ambulance promptly. If the concern is not life threatening, but help is needed, the agency calls one of the client’s friends or family members who are listed as a “responder” and explains the situation to them, so they can respond accordingly.

Three agencies that serve Jackson County (despite out-of-town main offices):

### **Allegiance Health Lifeline**

**788-4725**

205 East Ave.

or 800-242-1306 Ext. 4557

Jackson, MI 49201

Installation Fee: \$60 (discounts may apply)

Monthly Fee: \$37-42, depending on type of unit

### **Great Lakes Home Medical Equipment**

**780-9500**

900 Cooper St.

Jackson, MI 49202

Installation Fee: \$50

Monthly Fee: \$33

### **VRI, Inc.**

**1-800-860-4230**

330 Progress Rd.

West Carrollton, OH 45449

Installation Fee: \$25

Monthly Fee: \$33 (\$31 if automatic bank withdrawal, \$30 for automatic credit card billing)

**Placement Services  
For Adult Foster Care or Nursing Homes**

**Allegiance Health**

**788-4950**

Case Management Department

205 N. East Ave.

Jackson, MI 49201

Service: Discharge planning for individuals who need further rehabilitation following hospitalization, either in a skilled care facility or with in-home services.

Fee: None.

**Department of Human Services**

**780-7600**

Adult Services

301 E. Louis Glick Highway

Jackson, MI 49201

Services: Assesses and assists individuals with placement who are no longer able to live independently. Placement may be in a room and board house, adult foster care home, home for the aged, or nursing home.

Fee: None.

## **Ramps**

### **DisAbility Connections**

**782-6054**

409 Linden Ave.

Jackson, MI 49203

Service: builds ramps for Jackson residents with disabilities, as weather/season permits.

Eligibility: Jackson resident, disabled diagnosis, and must complete application.

Fees: clients pay portion of material costs, DisAbility Connections funds rest of materials. Labor donated by Downtown Kiwanis or Rotary members.

Contact: Ed Fillmore

### **United Way of Jackson County**

**784-0511**

536 N. Jackson St.

Jackson, MI 49201

Service: builds ramps for disabled Jackson residents, during construction season.

Eligibility: Jackson county resident, disabled diagnosis, and must complete application.

Fees: based on ability to pay, and United Way funds remainder. Labor is donated by Carpenters Local #1004.

Contact: Margaret Grose

### **Private Pay Options:**

#### **Great Lakes Portable Entry Systems**

**1-800-677-8377**

6628 Whitmore Lake Rd.

Whitmore Lake, MI 48189

Service: private contractor who constructs and installs aluminum ramps, compliant with ADA guidelines, and able to be installed even in winter (unlike wooden ramps.) Can be used as temporary or permanent ramp.

Area: services Jackson and Hillsdale counties.

Fees: clients or sponsoring agencies must pay for *all* materials and labor, as this is a private contractor, not a charitable organization.

## **Respite Resources for Jackson County**

Respite service is care and supervision to a client to allow “time off” to their caregiver. Respite services may be provided in the client’s home, or at a facility. Facilities may offer Adult Day Care and/or 24-hour care arrangements that allow caregivers to go on vacation or be absent for short hospital stays.

### **In-Home Respite**

#### **Jackson County Dept. on Aging Respite Services 788-4364**

1715 Lansing Ave.

Jackson, MI 49202

Service: 2-4 hours per week of in-home respite provided by trained employees

Eligibility: age 60 years or older, Jackson County resident, cannot be safely left alone.

Cost: cost sharing based on sliding fee scale

Contact person: Danielle Pequet

#### **Catholic Charities of Jackson - Respite Care 782-3878**

407 S. Mechanic

Jackson, MI 49201

Service: 4-10 hours per week of in-home respite provided by volunteers.

Eligibility: 50 years old or older, homebound, and Jackson county resident.

Cost: donation or sliding scale based on income

Contact person: Mary Ellen Underwood

#### **Alzheimer’s and Dementia Respite Project 788-4364**

Jackson County Dept on Aging

1715 Lansing Ave.

Jackson, MI 49202

Service: Adult Day Care, Out-of Home respite for longer periods, and In-home respite, as funding permits.

Eligibility: Dementia diagnosis from doctor, Jackson county resident.

Cost: cost sharing based on a sliding scale.

Contact: Amy Jehnzen

**DisAbility Connections****782-6054**

409 Linden Ave.

Jackson, MI 49203

Service: In-home respite, 2 or 3 shifts per month, maximum 14 hours per month. Respite available 7 AM-12 midnight, 7 days/week, no holidays.

Eligibility: disabled diagnosis, any age client.

Cost: co-pay of \$5 per hour.

Contact: Carol Briggs

**Community Projects Respite****841-6982**

Allegiance Personal Care Services

One Jackson Square, 4<sup>th</sup> Floor

Jackson, MI 49201

Service: In-home respite, usually 4-6 hours/week

Eligibility: low-income clients may qualify for low-cost respite, funds permitting. Application required.

Contact: Kathi Tennis

**Private Duty Home Care** agencies can also provide respite in your home, with hourly costs about \$18 per hour, and most require a two-hour minimum stay. A list of agencies is available from the Dept. on Aging, or printed in the Senior Citizen Resource Directory under “Home Health Care: Private Duty Agencies”, or listed in the yellow pages under “Home Health Services”.

## **Adult Day Care and Out-of-Home Respite Facilities:**

### **Arbor North Respite Program**

**787-8000**

3000 Kingsbrooke Dr. (off Springport Rd.)

Jackson, MI 49202

Service: Adult Day Care and respite in their facility, including meals, social activities, medication assistance, and assistance with bathing, grooming and laundry for longer stays.

Eligibility: 55 or older, able to ambulate and feed self, reasonable bowel and bladder control (Depends allowed).

Fees: \$8 per hour, \$90 per 24 hour day, and \$525 per week. Additional fees for assistance with medication, dress, bathing, laundry or evening meal.

Contact: Molly Spitler

### **Community Respite Center**

**788-7533**

Marc A. DeForest Lifespan Respite Center

524 Lansing Ave.

Jackson, MI 49201

Service: adult respite care in their facility, typically 7 AM- 7 PM. Activities and day trips offered. Appropriate for clients with dementia, Parkinson's or other physical and mental disabilities.

Eligibility: 18 years old and older. Need evaluation of client to enroll.

Fees: \$30 registration fee, then \$7-22/hour depending on level of care.

Contact: Ruth Daley

### **Ganton's Countryside Adult Day Care and Respite**

**787-4150**

3637 McCain Rd.

Jackson, MI 49203

Service: Adult Day Care and extended overnight Respite available in their facility.

Eligibility: 50 years old or older.

Cost: Adult Day Care \$15 per hour. Respite care for 24 hour periods have daily fees from \$150-\$200, depending on level of care.

Contact: Jennifer Jones

**Highland Home Day Care and Respite** **782-1900**

1948 Cooper

Jackson, MI 49202

Service: Adult Day Care and overnight respite in their facility

Eligibility: 60 or older.

Cost: \$12-18 per hour (based on level of care) for adult day care, and \$125-180 (based on level of care) for 24-hour overnight stays.

Contact: Tonya Lawrence

**Spring Arbor Assisted Living Center Respite Program** **750-2700**

3700 Dearing Rd.

Spring Arbor, MI 49283

Service: Adult Day Care and respite in their facility, including meals, social activities, medication assistance, and assistance with bathing, grooming and laundry for longer stays.

Eligibility: 60 or older, able to ambulate and feed self, reasonable bowel and bladder control (Depends allowed).

Cost: \$9 per hour, \$125 for overnight 24-hour period, \$475 for five-day stay, \$625 for 7 days. (\$12 per hour in Alzheimer's Center for those needing more supervision due to wandering behavior, \$130 for 24-hour stay, \$575 for five-day stay, \$750 for 7 days.)

Contact: MaryAnn Clay

**Summit Park Assisted Living Center Respite Program** **782-8888**

2100 Park Rd.

Jackson, MI 49203

Service, eligibility and cost same as Spring Arbor Assisted Living, except no higher level Alzheimer's care.

Contact: Belinda Gregario

**Trellis Gardens Overnight Respite** **783-9040**

2801 Carriage Lane

Jackson, MI 49202

Service: provides overnight respite care for 1-30 day duration in their facility.

Eligibility: any age adult. Requires assessment by their nurse to determine level of care.

Cost: \$116-145 for 24-hour period. Deposit required.

Contact: Scott Clow

## Social and Recreational Resources

### City of Jackson Parks and Recreation

Site: Boos Recreation Center

210 Gilbert

Jackson, MI 49201

Service: Various programs offered for seniors, such as exercises, bingo, euchre clubs.

Fee: \$2 membership.

main office: 788-4040

center: 788-4064

### Jackson County Dept. on Aging

#### Main Senior Centers

Service: Noon meal served, plus wide range of activities, such as bingo, card clubs, art classes, computer lab, variety of exercise classes, tax preparation help, speakers on health/wellness topics, and various evening events such as dances and movie night. Call Dept on Aging at 788-4364 for current offerings.

#### **Crouch Senior Center**

**788-4364**

1715 Lansing Ave.

Jackson, MI 49202

Days: Monday-Friday

Hours: 8AM-5PM

#### **Spring Arbor Senior Center**

**750-1010**

122 Starr St.

Spring Arbor, MI 49283

Days: Monday-Friday

Hours: 8:30AM-2:30PM

#### Senior Nutrition Sites

Service: additional senior sites, located in six areas of Jackson county, that provide meals and plus various activities to seniors. Days, hours and activities vary depending on location- call Dept. on Aging at 788-4364 for specific offerings.

#### **Henrietta Township Office**

**596-3374**

11120 Musbach Rd.

Munith, MI 49259

Days: Monday, Wednesday, Friday

Hours: 10AM-1PM

continued

**Michigan Center** **764-2950**  
St. Aidan's Episcopal Church  
361 E. Grove St  
Michigan Center, MI 49254  
Monday, Wednesday, Friday  
Hours: 10 AM – 2 PM

**Napoleon Township Hall** **536-8694**  
6755 Brooklyn Rd.  
Jackson, MI 49201  
Days: Tuesday, Wednesday, Thursday  
Hours: 10 AM – 1 PM

**Norvell Township Hall** **536-4370**  
106 E. Commercial  
Norvell, MI 49263  
Days: Monday, Wednesday, Friday  
Hours: 10 AM – 1 PM

**Park Forest** **787-9750**  
3300 Spirea Ct.  
Jackson, MI 49202  
Days: Monday-Friday  
Hours: 10 AM- 1PM

**Word of Light** **782-7755**  
800 S. Cooper St.  
P.O. Box 1003  
Jackson, MI 49204  
Days: Monday-Friday  
Hours: 10 AM- 1:45 PM

continued

**Jackson Trippers**

**784-8908**

500 W. Prospect

Jackson, MI 49203

Service: Organized day trips and extended trips for interested travelers.

Transportation is by chartered bus, train or airline.

Fees: vary based on trips.

Contact: Bud, Pat or Coyn Speiser

**YMCA of Jackson**

**782-0537**

127 W. Wesley St

Jackson, MI 49201

Service: Senior exercise and swim classes, water aerobics and water walking, plus arthritis adaptive water aerobics in shallow water.

Fees: vary based on program.

## Alzheimer's Support Groups

### **Countryside Manor**

**787-4150**

3637 McCain Road

Jackson, MI 49203

Service: support group for caregivers of person with dementia.

Hours: **2<sup>nd</sup> Tuesday** of each month, 6:30PM-8PM

Contact: Karen Hinkle

### **Crouch Senior Center**

**788-4364**

1715 Lansing Ave.

Jackson, MI 49202

Service: support group for caregivers for person with dementia.

Hours: **1<sup>st</sup> Thursday** of each month, 1PM-3PM

Contact: Amy Jehnzen and Danielle Pequet

### **Alzheimer's Association**

**1-800-272-3900**

#### **Michigan Great Lakes Chapter**

Held at:

#### **Immanuel Lutheran Church**

1505 W. Michigan Ave.

Jackson, MI 49201

Service: support group for *male* caregivers caring for person with dementia.

Hours: **4<sup>th</sup> Tuesday** of each month, 7-8:30 PM

Contact: Karen Findley (Larry Lewis facilitates)

## **Support Groups -Local**

### **ALS of Michigan Support Group**

**1-800-882-5764**

Jackson County Medical Care Facility

524 Lansing Ave.

Jackson, MI 49202

Service: support group for persons with ALS and their families, caregivers and friends.

Hours: 2<sup>nd</sup> Wednesday of month, 6:30- 8 PM

### **American Lung Association Jackson Support Group**

**788-4785**

Better Breather's Club

Meets at Immanuel Lutheran Church

1505 W. Michigan Ave.

Jackson, MI 49201

Service: support group for individuals with lung disorders. Meetings are held monthly, 3<sup>rd</sup> Wednesday in spring and fall: March, April, May, June, and September, October, and November.

Contact: Mike Snyder and April Allen.

### **Chronic Illness Support Group:**

**788-4800**

#### **“Living Stronger Together”**

**Ext. 4106**

Center for Radiation Oncology

1102 E. Michigan Ave.

Jackson, MI 49201

Service: support group for people experiencing or who know someone experiencing, a chronic illness (e.g., diabetes, fibromyalgia, heart disease, cancer, arthritis, etc.)

Fee: free

Hours: usually first and third Mondays of month, 6:30-8:15.

Contact/Facilitator: Catherine McAllister, MSW, ACSW

### **Support Groups for Persons with Disabilities**

**782-6054**

DisAbility Connections- A Center for Independent Living

409 Linden Ave.

Jackson, MI 49203

Service: support for persons with disabilities. Call for current offerings.

**Divorce Recovery Workshop &  
Ongoing Divorce Care Support Group**

**787-8612**

Bethel Baptist Church

1691 Springport Rd.

Jackson, MI 49202

Service: 12-session educational/support program for any divorced or separated person.

Fee: minimal cost for workbook

Hours: Tuesday evenings at 7 PM; call for date of first session.

**Grandparents and Other Relatives as Parents Program**

**788-4364**

Jackson County Department on Aging

1715 Lansing Ave.

Jackson, MI 49202

Service: case management services to educate caregivers of their rights and responsibilities, assistance with locating community resources, and support to reduce stress and isolation. Supporting services are provided to help with achieving permanency, such as guardianship and adoption procedures.

Support group for caregivers is available.

Eligibility: Caregiver must be 55 or older, or the spouse of someone 55 or older. Family must reside in Jackson County.

Contact: Jennifer Guthrie

**Relatives as Parents Support Group:**

Wednesdays

12 – 12:30 PM Lunch and social time

12:30 – 1:30 PM Support Group

Crouch Senior Center

**Grief Support Groups:**

**Allegiance Hospice**

**841-6983**

One Jackson Square, Suite 400

Jackson, MI 49201

Service: Multiple support groups, workshops, and programs to assist those grieving, such as: Adults Living through Grief, Bereaved Parents, Survivors of Suicide, Masculine Side of Grieving, Early Grievers, and Child and Teen Grief Groups. Call for meeting locations and times.

Contact: Patrice Cox

continued

**Grief Support Groups continued:**

**Wetherby Funeral Home**

**787-7511**

402 Wildwood Ave.

Jackson, Michigan 49201

Service: support group for those dealing with grief, meet on a monthly basis, 2nd Mondays at 7 PM.

Fee: none

Facilitator: Beverly Wilson, RN, CT

**Macular Degeneration Support Group**

**788-4074**

Eastern Branch Jackson District Library

3125 E. Michigan Ave.

Jackson, MI 49202

Service: support group for those with vision impairments, especially macular degeneration.

Hours: 2<sup>nd</sup> Thursday of month, 1 PM

**Stroke Support Group**

**788-4800**

Allegiance Health sponsored, but meets at

Ext. 4226

Eastern Branch Jackson District Library

3125 E. Michigan Ave.

Jackson, MI 49202

Service: educational and emotional support for stroke survivors and their families.

Eligibility: people who have experienced a stroke and their family members or friends.

Hours: 4<sup>th</sup> Thursday of each month, from 2:00-3:30 PM.

Contact: John Sturtevant

## Toll Free Numbers

These telephone numbers may be of interest to older Americans and their caregivers.

AARP	1-888-687-2277
Alzheimer's Association (Regional)	1-800-272-3900
ALS of Michigan	1-800-882-5764
American Cancer Society	1-800-227-2345
American Foundation for the Blind	1-800-232-5463
(AT&T) Dial-Zero (directory assistance exemption for those with visual impairments)	1-800-288-2020 then say "agent"
Arthritis Foundation (National)	1-800-283-7800
Arthritis Foundation (State)	1-800-968-3030
Blue Cross Blue Shield of Michigan Customer Service	1-800-848-5101
Cancer Information Service	1-800-422-6237
Citizens for Better Care (nursing home concerns)	1-866-485-9393
(American) Diabetes Association	1-800-232-3472
Donated Dental Services of Michigan	1-866-263-4067
Do Not Call Registry	1-888-382-1222
Elder Abuse Hotline (Michigan)	1-800-996-6228
Elder Care Locator	1-800-677-1116
Eye Care America (eye exams for non-insured seniors)	1-800-222-3937

Hear Now	1-800-328-8602 then ask for Hear Now
(Better) Hearing Institute (information)	1-800-327-9355
(American) Heart Association	1-800-242-8721
Hospice Helpline (National) info on end-of-life care	1-800-658-8898
Internal Revenue Service	1-800-829-1040
Kidney Foundation (Michigan)	1-800-482-1455
Legal Hotline for Michigan Seniors	1-800-347-5297
(American) Lung Association	1-800-586-4872
Medicaid Beneficiary Helpline	1-800-642-3195
Medicare Helpline	1-800-633-4227
Medicare-Medicaid Assistance Program (MMAP)	1-800-803-7174
Michigan Dept. of Treasury (Income tax information)	1-800-827-4000
MPRO (Michigan Peer Review Organization for Medicare quality of care issues or appeals)	1-800-365-5899
Multiple Sclerosis Society (Michigan)	1-800-243-5767
National Health Information Center	1-800-336-4797
Parkinson's Foundation (Michigan)	1-800-852-9781
Pension Rights Project of Michigan	1-800-347-5297
Social Security Administration	1-800-772-1213
VA Health Benefits Call Center	1-877-222-8387

## Transportation

### Ambulance:

#### **Jackson Community Ambulance**

**787-4800**

429 Ingham Street  
Jackson, MI 49201

Service: Emergency medical transport to hospital (can't arrive safely any other way)

Fee: Medicare pays 80% of approved fee

#### **JCA Plus Ambulance Service Membership**

**787-4800**

429 Ingham Street  
Jackson, MI 49201

then press 2

Service: Provides ambulance transport for emergencies (where other forms of transportation would be medically inappropriate to the patient's condition) *at no additional cost* to members.

Eligibility: Jackson county resident and their immediate family living at their home.

Fee: \$32 per year (2008) for senior (65 yr.) or senior couple, remainder of year prorated.

### For Medical Needs:

#### **JTA Medical Shuttle**

**788-8410**

2350 E. High St.  
Jackson, MI 49203

Service: transportation for medical appointments by private cars or vans with wheelchair lifts if requested. Clients with Medicaid must contact their Dept. Human Services caseworker for arrangements.

Eligibility: Jackson County resident, travel originates in Jackson and is for medical appointment.

Fee: Some Medicaid plans pay with caseworker arrangements, or private pay:

- within city limits: \$2 each way for seniors
- outside city limits: \$2.50 - \$3 (dependent on township) each way for seniors. Service limited to Mondays, Wednesdays, and Fridays. Call for availability and pick-up/return times.

#### **RSVP- Catholic Charities**

**783-6102**

407 S. Mechanic  
Jackson, MI 49201

Service: Provides medically necessary transportation using retired senior volunteers with private cars; occasionally can do out-of-county transportation. Senior veterans can be transported to Jackson, Ann Arbor, or Battle Creek clinics. Need initial intake visit by agency staff. Please provide 1week notice for ride request.

Eligibility: seniors 60 or older, veterans any age, no wheelchairs, and JTA Medical Shuttle not available.

Fee: donation appreciated

Contact: call Mondays-Fridays between 8 AM- 4 PM for scheduling.

**Cancer Society****787-0382**

4400 Page Ave.

Michigan Center, MI 49254

Service: transportation by volunteers with private cars to treatment centers or doctor appointments.

Eligibility: Cancer diagnosis, need to be able to walk (no wheelchairs), and no large oxygen tanks.

Fee: none

**Clemons Transportation****782-4069**

1313 LeRoy

Jackson, MI 49202

Service: transportation for medical appointments or to airport. Wheelchair accessible van upon request.

Fee: with-in city limits, without wheelchair, usually \$15 each way. Wheelchair capable van: within city limits, usually \$30 each way.

For outside city limits, call for rates.

**NETS (Non-Emergency Transportation Services)****764-6387**

P.O. Box 761

Jackson, MI 49204

Service: Provides non-emergency transportation in high-top wheelchair accessible van. Can accommodate walker, wheelchair, or use stretch semi-reclining chair. Out-of-county transportation available.

Eligibility: non-emergency transport

Fee: varies based on mobility of client:

- Walker or ambulatory: \$25 each way, plus \$1.80/mile.
- Wheelchair: \$35-40 each way, plus \$1.80/mile.
- Reclining Chair: \$70 each way, plus mileage \$1.80/mile.

**Veteran's Transportation****788-4425**

1715 Lansing Ave., Suite #265

Jackson, MI 49202

Service: van provides transportation for appointments at Veteran's Hospital, Ann Arbor, on Mondays, Tuesdays, Wednesdays, and Thursdays. Van leaves at 7:30 AM from Chanter Rd at the north jail complex. Cannot transport wheelchairs or oxygen tanks.

Eligibility: veteran with medical appointment. Call to reserve ride.

Cost: none

## **Non-Medical Transportation:**

### **JTA's Reserve-A-Ride**

**788-8410**

2350 E. High St  
Jackson, MI 49203

Service: Provides van service for any general need. Can accommodate those with wheelchairs from curb to curb (no in-home transfer assistance) but specify if need w/c capable vehicle when calling for reservation. Limited service for outside city limits.

Eligibility: county resident.

Fees for senior citizens:

- With-in city limits: \$2 each way
- Outside city limits/township residents: \$3 each way. Service limited to Mondays, Wednesdays, and Fridays. Call for availability and pick-up/return times.

### **City Cab**

**841-9630**

Service: general taxi transportation for ambulatory clients.

Fee: with-in city limits: \$2.20/mile plus \$2.00 initial fee.

If all travel outside city limits: additional \$2 fee, then same as above.

### **Colonial Transportation, LLC**

**782-7700**

Service: general transportation for ambulatory clients.

Fee: with-in city limits, senior rates: \$2.25/mile (\$5 minimum)

If all travel outside city limits: additional \$1.50, then same as above.

### **Private Duty Home Care Agencies**

Most agencies have workers available with their own cars to transport clients who are ambulatory (no wheelchairs) for errands or medical appointments.

Clients must be previously set up as a client (visited by agency staff for paperwork) and rides subject to staff availability. Fees are hourly, vary depending on agency, but typically \$18 per hour. See listing of agencies under "Home Health Care: Private Duty" in this resource guide, or in the yellow pages under "Home Health Services."

## Vision Resources

### Catalogs

Service: feature adaptive items for those with vision or hearing impairments.

**Independent Living Aids**

**1-800-537-2118**

**Maxi-Aids**

**1-800-522-6294**

### **(AT&T's) Dial Zero Directory Exemption**

**1-800-288-2020**

(then say "agent")

Service: Provides exemption from the directory assistance charge for looking up phone numbers, for those unable to see telephone book print. Once an eligible person is registered, they may dial "0", explain they are "exempt", and ask operator to connect them to party they wish to contact. Eligibility: legally blind diagnosis (signed by agency worker or doctor), and completed AT&T form.

Fee: none

### **EyeCare America- Seniors' Eye Care Program**

**1-800-222-3937**

Service: provides local medical eye exam and follow-up treatment for any diagnosed eye disease to senior citizens that do not have ability to pay.

Eyeglasses and medicines are *not* covered.

Eligibility: seniors 65 or older, who have not seen an ophthalmologist in the last year, and do not belong to an HMO or the VA.

Fee: Medicare or private insurance accepted as payment in full. Uninsured clients receive care at no charge.

### **Library of Michigan**

**1-800-992-9012**

Services for the Blind and Physically Handicapped

P.O. Box 30007

702 W. Kalamazoo

Lansing, MI 48909

Service: Braille materials or recorded books or magazines with special cassette machine loaned to individuals who are unable to read due to visual or physical limitations.

Fee: none

continued

**Jackson District Library**

**788-4087**

**Ext. 228**

Outreach Department Service: Books, large print materials, books on tape, and CDs available for homebound or disabled residents. Materials are sent via courier service.

Eligibility: people who cannot come to the library because they are homebound, disabled, or confined to a nursing home.

Fee: none.

**Lion's Club**

**783-5466**

Service: Provides assistance with optical needs, such as glasses. Main office will direct client to local branch according to school district of residence.

Fee: based on ability to pay.

**Michigan Commission for the Blind**

**1-800-292-4200**

Service: offers three different programs to help individuals with vision impairments to function independently.

**1. Independent Living Program:**

Service: Home visit by specialist to instruct client in adaptive techniques such as mobility, kitchen skills, check writing, medication and money identification, and use of low vision devices. Long waiting list.

Eligibility: 55 or older, and legally blind.

**2. MiniAdjustment Seminars:**

Service: week-long seminars held in various cities throughout Michigan. Seminars teach skills needed for independence, same as the Independent Living Program topics, but taught in a small group setting at local hotels.

**3. Training Center:**

Service: Provides intensive training in independent living skills to legally blind individuals at the residential MCB Training Center for a 3 week period or longer, depending upon need.

Eligibility: legally blind individuals, age 16 and older.

See also local support groups

## Volunteer Opportunities

### Volunteer clearing houses:

#### Central Michigan 211

211

Cell phone users call: 789-1211

Service: Jackson area data base will provide callers who wish to volunteer with names of organizations that use volunteers. Provides information about Clinton, Eaton, Hillsdale and Ingham counties also.

#### Jackson Nonprofit Support Center

796-4750

536 N. Jackson

Jackson, MI 49201

Service: connects willing adults with volunteer opportunities depending upon their interest and availability.

Contact: Pegg Clevenger, volunteer director

#### Retired Senior Volunteer Program (RSVP)

782-4616

407 S. Mechanic St.

Jackson, MI 49201

Service: RSVP acts as a clearinghouse for senior volunteers and nonprofit agencies by matching up the skills of volunteers with the needs of the agencies or individuals requesting assistance. Liability coverage and mileage may be available.

Eligibility: age 55 or over

Contact: Lee Gibb

### Specific Agencies needing volunteers:

#### Jackson County Dept on Aging

788-4364

1715 Lansing Ave. Suite 672

Jackson, MI 49202

Service: volunteer opportunities with special events, crafts, games, entertainment, tax preparation, insurance counseling, and transportation of participants to sites.

Contact: Tricia Commet

continued

**Catholic Charities of Jackson - Respite Care**

**782-3878**

407 S. Mechanic St.

Jackson, MI 49201

Service: Volunteers are placed in the homes of homebound elderly adults so that the family caregiver can have some “time-out” from the demand of 24 hour caregiving. The volunteers are companions to the homebound adults, but do not do personal or household chores. Training is provided before placement.

**Department of Human Services**

**780-7666**

Volunteer Services

301 E. Louis Glick Highway

Jackson, MI 49204

Service: Volunteers provide many services to DHS and its clients. The volunteer may work with an individual, group, or in an office setting. Volunteer work may be on a regular schedule or at the volunteer’s convenience. Training is provided. Reimbursement for expenses of mileage, meals, and baby-sitting is available.

**Allegiance Hospice**

**841-6982**

One Jackson Square, Suite 400

Jackson, MI 49201

Service: Volunteers support the work of the staff and provide supportive care to patients, families and bereavement clients. Opportunities include: patient care services such as visits, caregiver relief, errands, transportation; bereavement buddy; fund raising; help at events and Health Fair booths; visits to bring music, poetry and art to nursing homes; and office support tasks. Volunteers complete a training course specific to their interest.